

Canon Recycled Cartridge Installation & Trouble Shooting

PIXMA IP Series Printer

Including:

IP1600

Ink Compatibility PG-40 Black, CL-41 Color

IP1700

Ink Compatibility PG-40 Black, CL-41 Color

IP1800

Ink Compatibility PG-30 Black, CL-31 Color

Install cartridge.

Message 1:

"The ink cartridge has been installed or replaced. If the print out contains misaligned lines or is not satisfactory after the installation or replacement, refer to the user's guide and carry out the print head alignment."

OK

Click OK to continue. Printer will start printing.

If second message appears and yellow light flashes:

"The following may have run out of color. The function for detecting the remaining ink level will be disabled since the ink level cannot be correctly detected. If you want to continue printing with out this function, press the printer's resume button for at least 5 seconds. Canon recommends using new genuine Canon cartridges in order to obtain optimum quality. Please be advised that Canon shall not be liable for any malfunction or trouble caused by continuation of printing under the ink out condition."

Cancel Printing

About ink

Do not click "cancel printing". Press and hold down printer resume button until the yellow light disappears and the green light stays on. Printer will start printing. This action will bypass the ink level detection from the recycled cartridge. It will not damage the printer! With a recycled cartridge this action needs to be done one time.

A full recycled cartridge ink level may not display correctly. It may show empty.

If you want to check the ink level, you can do a "Nozzle check" by following the directions below:

Go to menu File select print → click on "Property" → click on "Maintenance"

→ Click on "Nozzle check" to print out the color check.

→ Click on "Cartridge Alignment" to align the cartridge.

PIXMA MP series printer

Including:

MP150

Ink Compatibility PG-40 Black, CL-41 Color, PG-50 Black, CL-51 Color

MP160

Ink Compatibility PG-40 Black, CL-41 Color, PG-50 Black, CL-51 Color

MP170

Ink Compatibility PG-30 Black, CL-31 Color

MP180

Ink Compatibility PG-40 Black, CL-41 Color, PG-50 Black, CL-51 Color

Install cartridge.

Message 1:

"The ink cartridge has been installed or replaced. If the print out contains misaligned lines or is not satisfactory after the installation or replacement, refer to the user's guide and carry out the print head alignment."

OK

Click OK to continue.

If second message appears and yellow light flashes:

"The following may have run out of color. The function for detecting the remaining ink level will be disabled since the ink level cannot be correctly detected. If you want to continue printing with out this function, press the printer's start button. Canon recommends using new genuine Canon cartridges in order to obtain optimum quality."

Cancel Printing

About ink

Do not click "cancel printing". Press printer start button to start printing. This action will bypass the ink level detection from the recycled cartridge. It will not damage the printer! With a recycled cartridge this action needs to be done one time.

A full recycled cartridge ink level may not display correctly. It may show empty.

If you want to check the ink level, you can do a "Nozzle check" by follow the directions below:

Go to menu File select print → click on "Property" → click on "Maintenance"

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→ Click on "Cartridge Alignment" to align the cartridge.

CANON 210, 210XL, 211, 211XL START-UP CARTRIDGE TROUBLESHOOTING

Install cartridge. Start print. After first message appears, click OK to continue. Printer will start printing. If second message comes up and printer's LCD shows error code "E" **do not click cancel printing.** Press and hold down printer "Stop/Reset" button at least 5 seconds or more. Printer will start printing.

CANON MX870 Printer

Error Message

ISSUE:

Recycled PGI-220/CLI-221 cartridge is installed – message displays ‘cartridge is not recognized’.

SOLUTION:

End-users may receive a message from their printer or computer stating the **PGI-220 or CLI-221** cartridge is not recognized by Canon MX870 printer after using the cartridge for several days. It rarely happens and it only happens on Canon MX870 printer.

To resolve this problem, end-users need to turn off and turn on the printer again or reinstall the cartridge.

CANON MX870 Printer

Error Message

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End-users may receive a message from their printer or computer stating the **PGI-220 or CLI-221** cartridge is not recognized by Canon MX870 printer after using the cartridge for several days. It rarely happens and it only happens on Canon MX870 printer.

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TIPS, TRICKS AND TROUBLE SHOOTING FOR USING RECYCLED CARTRIDGES IN CANON PRINTERS

DEACTIVATE INK LEVEL DETECTION FUNCTION

IMPORTANT TIP: When using a recycled or remanufactured inkjet cartridge, you must deactivate the ink level feature to allow your printer to run properly **each time a recycled cartridge is installed**. Check the following tips to fix the 'low ink' error message when the cartridge is initially replaced. The ink level data is stored in the chip memory; ink level will display correctly each time a new cartridge is installed after this deactivation process is performed. Below are methods to deactivate the ink level detection function for models indicated.

METHOD I:

Press **RESUME/CANCEL** button once.

Related models:

BJC series: bjc3000, 8200, etc.

S series: s400, 600, 800, 6300, 9000, etc.

i Series: i255, 320, 350, 355, 450, 470d, 550, 560, 850, 950, 6100, 6500, 9100, etc.

Pixma series: ip1000, 1200, 1300, 1500, 1600, 1700, 2000, 2200, 3000, 4000, etc.

METHOD II:

Hold down **RESUME/CANCEL** button for 5 seconds or more.

Related models:

Latest models of Pixma series: ip1880, 1980, 3300, 3500, 4200, 4500, 5200, 6700d, pro9000, 9500, ix4000, 5000, etc.

METHOD III:

Press **START** button once, select **COLOR** button for color cartridge; **BLACK** button for black cartridge.

Applicable models:

Pixma MP150, 160, 170, 180, 450, 460, 475, etc.

METHOD IV:

Hold down **STOP/RESET** button for 5 seconds or more.

Applicable models:

Latest models of Pixma MP/MX series: MP145, 228, 240, 250, 520, 800, 850, 970, MX308, 310, 318, 7600, etc.

Receive Fax Document After Deactivating 'Ink Level Detection' Function

Related models:

Canon Pixma MX Series MX308, 318, 700, 7600, etc.

You can immediately copy or print received documents from the computer after deactivating the Ink Level Detection function. By default setting, printing fax documents in 'low ink' or 'ink level unknown' condition is set at OFF. This prevents the user from printing a blank page. Incoming faxed documents are received and held in memory. To print or delete the document(s), access the MEMORY REFERENCE menu by following these steps:

- Press **MENU** button until **FAX SETTING** appears.
 - Select **RX SETTING**, press Ok.
 - Auto Print RX : **ON**, press Ok.
 - Print When No Ink: **ON**, press Ok.
- Ink level detection is not activated. Cartridge can run out of ink.

Description: Low Ink Warning / Ink Runs Out Blinking in Orange: 4 times

Related models:

Canon bjc series: bjc3000, 6200

Canon s series: s300, 400, 450, 4500, 520, 600, 820, 6300, 9000.

Canon i series: i250, 255, 320, 355, 450, 455, 550, 560, 6100, 6500, 850, 865, 905d, 950, 9100.

Canon pixma series: ip1000, 1200, 1300, 1500, 1600, 1700, 1800, 1880, 2580, 3000, 3300, 3500, 4000, 4200, 4500, 5200, 6000d, 6230d, 6600d, 6700d, ix4000, 5000, pro 9000, 9500.

